

CASE STUDY

Manor Park Primary School

Primary School - Coventry
700 Pupils - aged 3-11 years



Built in 1950, Manor Park Primary School is a well established part of the community and has a heritage which sees ex pupils returning as parents and even grandparents. It is a large, thriving school for children aged 3 -11. Set in very spacious grounds and equipped with the latest technology and high quality resources.

"In this school the over-riding aim is to create a happy, stimulating and relaxed environment, where self-confidence and good relations may develop."

NS Optimum IT Support Agreement, Server 2016 Virtual Server Environment & School-Wide Promethean LED Rollout

“ Services from NS Optimum have given staff confidence in using increasingly sophisticated apps and programs to enhance IT teaching and learning. Staff value the support being available on a day to day basis and having, daily access, to training and technical back-up as and when required. ”

Mrs J O'Connor - Headteacher - Manor Park Primary School



PARTNERSHIP OVERVIEW

- Complete wrap-around **IT Support Service** & apprentice
- Full IT audit and project plan to redirect the schools IT
- Network reconfiguration, **virtual servers & Windows 10**
- Interactive LED screen rollout & computer hardware
- **State of the art** touch-screen hall audio mic systems



INTERACTIVE LED SCREEN ROLLOUT

NS Optimum and Manor Park Primary School started exploring options for interactive AV solutions back in 2016 and decided that Promethean ActivPanel screens would best suit the schools teaching practices, budget and technical requirements. Following an onsite demo of the Promethean screens and a competitive tender process, the decision was made to award NS Optimum the contract to **install 27 x interactive screens**. These were installed with a variety of mounting options that suited the building structure and the teachers' own specific teaching requirements. A full **teacher training** program was then created for the following 6 months.

SCHOOL IT SUPPORT & IT AUDIT

Manor Park Primary School is a very well equipped school from an IT perspective, with a wide range of computers, laptops, iPads and up-to-date servers. However, even with a good investment in IT over the years, the schools IT network was still not delivering services efficiently & issues were a regular occurrence.

NS Optimum were called in to carry out an **audit** of the schools IT network, to identify areas of concern and to tackle the immediate issues with SIMS and the iPads, issues which had been there for months. The issues were quickly identified and a plan put in place to carry out the work liaising with both Apple for the iPad issues and **Coventry City Council** for the SIMS issues. The IT audit highlighted some core areas of the network that needed attention so a plan was put in place for some fairly low-cost minor upgrades that would make a big difference to the way IT would run in the school.

Within a few weeks, IT within the school had turned around. The network was fast and reliable, everything worked, and the schools IT team could focus on their curriculum strategy rather than firefighting issues.

“ NS Optimum have ensured that we are having a very good return for a large financial investment. They ensure all our IT equipment is of a very high quality and have enabled, curriculum apps, to be effectively managed day to day. Troubleshooting issues have reduced considerably which has freed my time up to focus on the smooth running of the school in other areas ”

Mrs A Coyle - Business Manager - Manor Park Primary School



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